

COMFORT™

The Name You Know. The People You Trust.
FAMILY OWNED. LOCALLY MADE.

THE COMFORT GUARANTEE IS THE DIFFERENCE

SINCE 1979, WE'VE BEEN COMMITTED TO PROVIDING OUR CUSTOMERS WITH A GREAT HOME IMPROVEMENT EXPERIENCE.

We all know that a warranty is only as good as the company that stands behind it. As a third generation family business, we know the importance of family and home. When you hire Comfort, you are trusting us with one of your biggest investments; your home. Our customers are our neighbors and we treat them as such.

OUR COMFORT EMPLOYEES PROMISE TO...

1. Treat your home with respect.
2. Professional installation with high-quality expert workmanship.
3. Warranty and service covered for as long as you own your home and more.

COMFORT'S GUARANTEE



THE TRUTH ABOUT "LIMITED" LIFETIME WARRANTIES

Don't play the blame game by being misled by other home improvement companies long-winded Manufacturer Limited Lifetime Product and Lifetime Labor warranties. With multiple companies involved in the process... the manufacturer, the company that sold the window and the subcontractor that installed it... **who's responsible?** Plus what happens if the company goes out of business or stops selling the window?

What The "Limited" Part Doesn't Include:

- Issues caused by improper installation
- Replacing parts that are not mentioned in the warranty
- Covering the costs of shipping and installing the parts
- The workmanship to install their products to the highest possible standards

WHAT SINGLE SOURCE SATISFACTION MEANS FOR YOU

Being the only home improvement company in Upstate New York with true single source satisfaction, it's easy for us to go above and beyond the industry standard manufacturer's warranty and labor warranty to provide you with an unprecedented layer of coverage on window installs through our factory direct warranty programs.



WHAT MAKES THE COMFORT PROCESS DIFFERENT

- ✓ Our product specialist helps you determine the best products to fit your needs while staying within your budget.
- ✓ We're the window manufacturer. Our windows are made in New York for New York weather in our state-of-the-art manufacturing facility, designed to perform in the extreme weather in the Northeast.
- ✓ We employ year-around installation experts to perform consistent, high quality installations.
- ✓ We back it all up with our industry leading factory direct warranty program delivered through our employee based team of service technicians.

THE COMFORT GUARANTEE IS THE DIFFERENCE

The combination of a truly one of a kind Lifetime Product Warranty and Lifetime Labor Coverage means you never have to worry about your windows for as long as you live in your home.

COMFORT'S LIFETIME PRODUCT WARRANTY

Of course all of our residential window products offer a 100% lifetime transferrable warranty. Quality is always the top priority, however if something does happen you deal directly with Comfort.

COMFORT'S LIFETIME LABOR COVERAGE

Our labor guarantee includes lifetime coverage on service and workmanship for any product defect, insulated glass unit, and additional service for our Signature, Premier, and Select series windows.

GLASS BREAKAGE

If you break your window, we fix it. Yes, it's that simple!



**TRUSTED BY OVER 90,000 SATISFIED
CUSTOMERS & COUNTING!**

#1 HOME IMPROVEMENT COMPANY IN UPSTATE NY

THE COMFORT GUARANTEE

A POWERFUL WARRANTY - TRANSFERABLE TO THE NEXT HOMEOWNER

Products purchased under our agreement carry the Comfort manufacturer's warranty. In addition, Comfort Windows & Doors warrants that the completed work shall be free of installation deficiencies as follows:

- Window coverage will include lifetime service on workmanship and manufacturer's warranty claims which are validly processed through Comfort Windows Co., Inc. The glass breakage labor warranty covers a replacement insulating glass unit or sash in the event of breakage.

Our belief is our products are so strong that not only do we guarantee your product will last for the lifetime of your home but if you choose to sell your home, Comfort will offer warranty coverage to the next homeowner as well.

ANY LIMITATIONS?

- Our manufacturer's warranty does not include damage caused by fire, flood, hail, or acts of nature, caused by explosion, terrorism, misuse, abuse or vandalism.
- Products which have been altered, installed, repaired or manufactured by anyone other than an authorized Comfort employee.

JOIN THE COMFORT FAMILY!

Don't just take our word for it, join the over 90,000 satisfied homeowners and counting all across Upstate New York that have made Comfort Windows their preferred choice.

Visit us at comfortwindows.com to learn more.

COMFORT WINDOWS SUPPORTS LOCAL SUPPLIERS

Comfort Manufacturing sources **95% of their components from local suppliers**. As a small local business we aim to support and work with other local companies to make windows and doors for your home. By working with us, you are supporting your community.



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