



## WARRANTY TERMS

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### Porch Conversion's Four-Track Vertical Vinyl Windows Limited Warranty

Porch Conversion warrants to the original resident purchaser that any unit is free of manufacturing and/or material defects. This warranty applies to the unit under normal use and service, subject to the conditions and limitations herein listed, and as long as the original resident purchaser resides in the home in which the units were installed.

This warranty covers only those manufacturing and material defects as specified herein and does not include defects or damages attributable to improper installation, use or maintenance, normal weathering, highly corrosive environments defects caused by accident, fire, flood, acts of God, vandalism, riot or civil disorder, building settlement or structural failure of walls or foundations; stresses resulting from localized heat which causes excessive temperature differentials over vinyl surface edges or occurrences beyond Porch Conversions' control.

This warranty shall be null and void if harmful solvents are used to clean the aluminum frame and/or sash members, the vinyl glazing, or if the frame and/or sash members are painted or coated in any way; or if any other "aftermarket" products are applied.

#### Aluminum Frame

The aluminum components of the frame/sash members are warranted to be free of defects in materials and workmanship for the lifetime of the windows. The powder coated paint finish is warranted against blistering, peeling, cracking or chipping from normal intended usage for a period of 10 years from the date of installation to the original purchaser.

#### Vinyl Glazing

The vinyl is warranted to be free of defects resulting in material obstruction of vision and cracking for a period of 10 years from the date of delivery by Porch Conversions. Provided vinyl is conditioned annually with the vinyl cleaner, vinyl has prevalent characteristics such as bubbles, blurs and hairline scratches. These are expected as they are inherent qualities.

#### Screen and Moving Parts

The screen and moving parts shall be warranted for a period of (2) years on the material only from the date of delivery by Porch Conversions.

#### Claims

Any claim for defects under this warranty must be submitted promptly after discovery to the dealer from whom the product was purchased. If you cannot locate your Porch Conversions dealer, you may write to Porch Conversions for assistance. Some states do not allow the exclusion or limitation of incidental consequential damages or the limitation of remedies for a breach of warranty, so the above limitations or exclusions may not apply to you. This warranty give you specific legal rights, and you may also have other rights that vary from state to state.

#### Care and Cleaning of FlexiGlaze

Please remember—vinyl is NOT glass. Extreme care must be taken when cleaning your vinyl windows. Do not use any harsh cleaners or detergents. It is imperative that no formulas containing bleach or ammonia are used, including professional pressure cleaners. For best results, your windows need to be cool before washing. Make sure all dust and loose sand or grit has been removed from all areas of the frame and vinyl. This is best accomplished with the soft brush attachment of your vacuum cleaner. We recommend that you use specially formulated Vinyl Cleaner and Preservative. An acceptable alternative is a mild solution of Woolite and distilled water.