



Manufacturing Limited Warranty

1. **Description of Warranty** – This is a Limited Warranty made by Great Day Manufacturing (GDI MFG), a division of Great Day Improvements, LLC, in connection with its components for all Window Products.
2. **Coverage of Warranty** – GDI MFG makes the following warranties to purchaser:
 - a. GDI MFG warrants its products to be free of manufacturing defects in material and workmanship for the following specified periods from the date of installation:
 - i. Vinyl Windows and Patio Doors - 10 years
 - ii. Hardware: - 10 years
 1. Including rollers, handles, wheels, balances, etc.
 - iii. Mini-blinds - 5 years
 - b. Insulated Glass Products – GDI MFG warrants the insulated glass to be free of seal failure or moisture between the panes of glass for a period of 20 years from the date of delivery.
 - c. Stress cracks in glass: GDI MFG warrants against thermal stress cracks in glass panels for a period of 5 years from the date of delivery.
 - d. Metal and Vinyl Extrusion – Champion warrants all metal and vinyl components from excessive or uneven fading for a period of 10 years from the date of delivery.
 - e. Dog Doors: Champion warrants the insulated glass to be free of seal failure or moisture between the panes of glass for a period of 3 years from the date of delivery.
 - f. Factory-applied finish (paint, coatings, Timberbond, Colorbond) is warranted to be free from finish defects for a period of five (5) years. Finish Defects include cracking, peeling, checking, delamination, blistering, flaking, excessive chalking, and in the case of painted



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interior finish, fading or change in color (per ASTM D2244), under normal interior environmental conditions.

3. Exceptions to Warranty – GDI MFG warrants the following for a period of 90 days from the date of delivery:

- a. Glass – Scratches
- b. Weld cracks, mis-punches, bad cuts
- c. All screen issues
 - i. Your Home Improvement Company to provide screen repair for original purchaser.
- d. Damaged lift rails
- e. Poor fit and function
- f. Incorrect color, size, or grid pattern
- g. Grid alignment

4. Exclusions from Warranty – This warranty specifically excludes the following:

- a. Glass Breakage
 - i. Your Home Improvement Company to cover all glass breakage for the original purchaser.
- b. Slight glass curvature, minor scratches or other imperfections in the glass that do not impair structural integrity or significantly obscure normal vision as specified in ASTM C1036
- c. Defects arising from unreasonable use or improper installation
- d. Units improperly assembled or improperly mulled by others



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- e. Defects in the insulated glass units resulting from:
 - i. Failure to handle or install window, door, or skylight units in accordance with GDI MFG guidelines
 - ii. Stresses resulting from excessive heat differentials
 - iii. Stresses from movement, settlement, or structural effects of the building
 - iv. Localized application of heat
- f. Product modifications or glass shading devices (e.g., glass tinting, blinds attached to frame, security systems, improper painting or staining, insulated coverings, etc.)
- g. Any damage or fading due to failure to follow GDI MFG maintenance and care instructions to product not finished, painted, or stained by GDI MFG
- h. Defects resulting from fire, wind, hail, flood, earthquake, lightning, or other acts of nature, intentional acts, accidents, negligence or exposure to chemicals or pollutants
- i. Product installed in high-moisture environments, such as swimming pool enclosures or greenhouses
- j. Improper maintenance, such as use of brick wash, razor blades, sealants, sanding, or improper washing
- k. Labor to replace sash or door panels, glass, or other components
 - i. Your Home Improvement will provide labor free of charge to the original purchaser.
- l. Labor and other costs related to the removal and disposal of defective product



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- m. Labor and materials to paint or stain any repaired or replaced product, component, trim or other carpentry work that may be required
- 5. **Purchaser's Remedy** – GDI MFG obligation under this Limited Warranty or under any other applicable express or implied warranty is limited to the repair or replacement (as determined by GDI MFG) of a defective window, patio door or any component parts. GDI MFG is not responsible for installation charges. Comparable parts may be substituted for any parts of the products that are no longer maintained in stock by GDI MFG at the time of the repair or replacement.
- 6. **Remedy Procedure** – Timely submission of a warranty request or Customer Problem Report for the requested services to GDI MFG for processing. Refer to GDI MFG "SOP" for service orders and warranty claims as well as Customer Problem Report for reporting procedure.